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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the EZVIZ™ website (<http://www.ezviz.com>).

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Overview

1. Package Contents



Chime (x1)



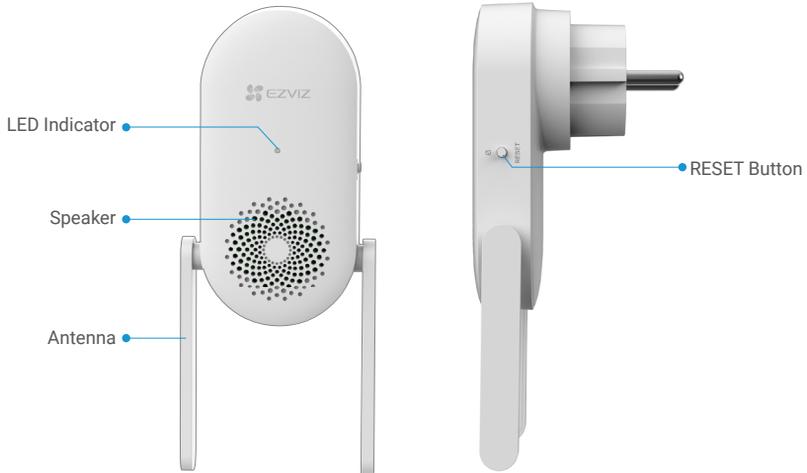
Regulatory Information (x1)



Quick Start Guide (x1)

i The Chime appearance is subject to the actual one you have bought.

Basics



| Name | Description |
|---------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Antenna | Enhances the transmission of wireless network signal between the Chime and other wireless network terminals. |
| LED Indicator | <ul style="list-style-type: none"> Solid Red: Chime is starting up. Slow-Flashing Red: The Wi-Fi connection between Chime and router has failed. Fast-Flashing Red: The Wi-Fi connection between Chime and doorbell has failed. Solid Blue: Chime is functioning properly. Fast-Flashing Blue: Chime is ready for Wi-Fi connection. |
| RESET Button | <ul style="list-style-type: none">• RESET the Chime: Hold for 5 seconds to restart and all parameters are RESET to default.• One-click mute: Press the Button once to mute the Chime. |
| Power Input | 100 to 240 VAC, 50/60Hz |

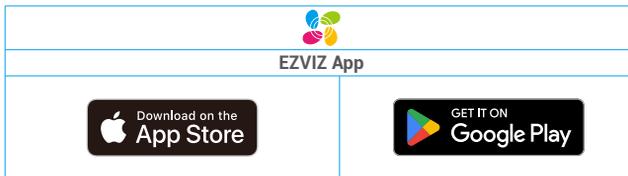
Setup

Follow the steps to set your Chime:

1. Get the EZVIZ app, and log in to your EZVIZ app account.
2. Choose an installation location.
3. Power on your Chime.
4. Add the Chime to your EZVIZ user account.
5. Link your doorbell to the Chime.

1. Get the EZVIZ App

1. Connect your mobile phone to Wi-Fi (suggested).
2. Download and install the EZVIZ app by searching "EZVIZ" in the App Store or Google Play™.
3. Launch the app and register an EZVIZ user account.



- 1 If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for EZVIZ.

2. Choose an Installation Location

Choose an location with a good wireless signal to the Chime. Please keep the following tips in mind:
Find a location between your Wi-Fi router and your doorbell.

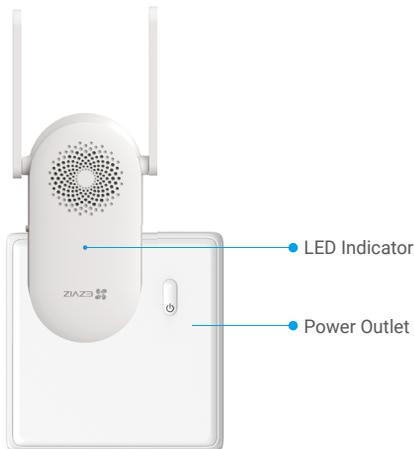
- Please ensure that the distance between the Chime and the doorbell, as well as the distance between the Chime and the router, does not exceed 4 meters.
- The doorbell image is for illustration purposes only, please refer to the specific doorbell purchased by the user.



3. Plug in Chime

1. Plug the Chime into a power outlet. When the LED indicator is fast-flashing blue, it is ready for Wi-Fi connection.

i After installation finished, please extend the antennas of the Chime as the following figure.



4. Add the Chime to EZVIZ

1. Log in to your EZVIZ account.

2. On the Home screen, tap “+” on the upper-right corner to go to the Scan QR Code interface.

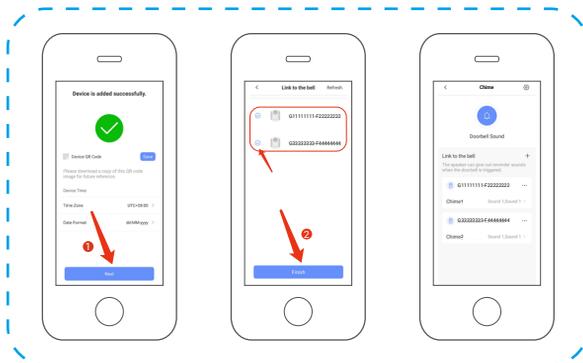
3. Scan the QR Code on the cover of the quick start guide or on the body of the Chime.



4. Tap **Next** to add the Chime to the EZVIZ app.

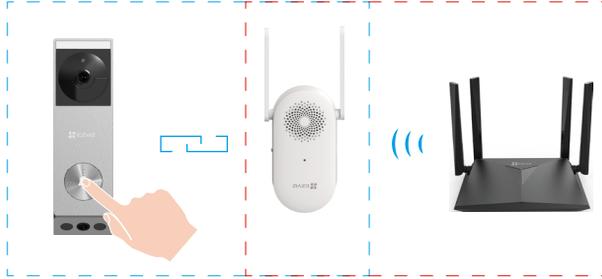
5. Choose the Doorbell you want to link to the Chime, and then tap **Finish**.

i At present, Chime is only compatible with **EZVIZ standalone battery-powered video doorbells** like EP3x Pro. More doorbells will be supported in the near future.



- i** When the doorbell is linked, the Chime will give out reminders that there are visitors or someone comes up if the doorbell is triggered.

You can link the Chime to the doorbells in your home by following app wizard.



5. Settings (Chime)

In the settings page, you can set the parameters of the Chime.

| Parameter | Description |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name | Customize the name of your device. |
| Audio | <ul style="list-style-type: none">• Volume Settings: You can adjust the volume of the reminder sound here.• Doorbell ring DND mode: When enabled, the App can receive messages normally but the device will not make any sound under DND mode. |
| Light | When disabled, the Chime indicator will be off. |
| Network | You can see the Wi-Fi name and the connection status. i If you want to change your device's Wi-Fi, please hold the [RESET] button for 5 seconds or so to RESET the device. |
| Device Information | <ul style="list-style-type: none">• You can see the device information here.• You can upgrade your device if there is a new version upgradable. |

Troubleshooting

Q: Why the Chime in my home responds slowly, or even doesn't function?

A: Please confirm the following details:

1. Select the right Chime type (same as the product label) in the doorbell settings interface in the EZVIZ app.
2. Your doorbell contains a power cell which may need to be charged before the first use. If you complete the install process and your doorbell does not appear to function, please try again after charging it for 10 minutes to 3 hours.

Q: I have failed to connect my Chime to Wi-Fi.

- A:**
1. Make sure your Chime is not blocked by firewall or any limitation in your network.
 2. Make sure your Chime is placed as close to the router as possible for optimal performance.
 3. Do not connect too many devices to the router.
 4. Make sure the static IP setting is disabled and the router can distribute IP address to your device (DHCP is on).

- i** For detailed information, please visit www.ezviz.com.

Initiatives on the Use of Video Products

Thank you for choosing EZVIZ products.

Technology affects every aspect of our life. As a high-tech company, we are increasingly aware of the role technology plays in improving business efficiency and quality of life, but at the same time, the potential harm of its improper usage. For example, video products are capable of recording real, complete and clear images. This provides a high value in retrospect and preserving real-time facts. However, it may also result in the infringement of a third party's legitimate rights and interests if improper distribution, use and/or processing of video data takes place. With the philosophy of "Technology for the Good", EZVIZ requests that every end user of video technology and video products shall comply with all the applicable laws and regulations, as well as ethical customs, aiming to jointly create a better community.

Please read the following initiatives carefully:

1. Everyone has a reasonable expectation of privacy, and the installation of video products should not be in conflict with this reasonable expectation. Therefore, a warning notice shall be given in a reasonable and effective manner and clarify the monitoring range, when installing video products in public areas. For non-public areas, a third party's rights and interests shall be evaluated when installing video products, including but not limited to, installing video products only after obtaining the consent of the stakeholders, and not installing highly-invisible video products.
2. The purpose of video products is to record real activities within a specific time and space and under specific conditions. Therefore, every user shall first reasonably define his/her own rights in such specific scope, in order to avoid infringing on a third party's portraits, privacy or other legitimate rights.
3. During the use of video products, video image data derived from real scenes will continue to be generated, including a large amount of biological data (such as facial images), and the data could be further applied or reprocessed. Video products themselves could not distinguish good from bad regarding how to use the data based solely on the images captured by the video products. The result of data usage depends on the method and purpose of use of the data controllers. Therefore, data controllers shall not only comply with all the applicable laws and regulations and other normative requirements, but also respect international norms, social morality, good morals, common practices and other non-mandatory requirements, and respect individual privacy, portrait and other rights and interests.
4. The rights, values and other demands of various stakeholders should always be considered when processing video data that is continuously generated by video products. In this regard, product security and data security are extremely crucial. Therefore, every end user and data controller, shall undertake all reasonable and necessary measures to ensure data security and avoid data leakage, improper disclosure and improper use, including but not limited to, setting up access control, selecting a suitable network environment (the Internet or Intranet) where video products are connected, establishing and constantly optimizing network security.
5. Video products have made great contributions to the improvement of social security around the world, and we believe that these products will also play an active role in more aspects of social life. Any abuse of video products in violation of human rights or leading to criminal activities are contrary to the original intent of technological innovation and product development. Therefore, each user shall establish an evaluation and tracking mechanism of their product application to ensure that every product is used in a proper and reasonable manner and with good faith.

INFORMATION FOR PRIVATE HOUSEHOLDS

1. Separate collection of waste equipment: Electrical and electronic equipment that has become waste is referred to as waste equipment. Owners of waste equipment must dispose of it separately from unsorted municipal waste. In particular, waste equipment does not belong in household waste, but in special collection and return systems.
2. Batteries and rechargeable batteries as well as lamps: Owners of waste equipment shall, as a rule, separate waste batteries and rechargeable batteries that are not enclosed in the waste equipment, which can be removed from the waste equipment without being destroyed, from the waste equipment before handing them in at a collection point. This does not apply if waste equipment is prepared for reuse with the participation of a public waste management authority.
3. Options for returning waste equipment: Owners of waste equipment from private households can return it free of charge to the collection points of the public waste management authorities or to the take-back points set up by manufacturers or distributors within the meaning of the Electrical and Electronics Equipment Law. Stores with a sales area of at least 400 m² for electrical and electronic equipment and those grocery stores with a total sales area of at least 800 m² that offer electrical and electronic equipment several times a year or on a permanent basis and make it available in the market are required to take it back. This also applies in the case of distribution using means of distance communication, if the storage and shipping areas for electrical and electronic equipment are at least 400 m² or the total storage and shipping areas are at least 800 m². Distributors shall, in principle, ensure take-back by providing suitable return facilities at a reasonable distance from the respective end user. The possibility of returning waste equipment free of charge exists for distributors who are obliged to take it back, among other things, if a new similar device that essentially fulfills the same functions is delivered to an end user.
4. Privacy Notice: Waste equipment often contains sensitive personal data. This applies in particular to devices of information and telecommunications technology such as computers and smartphones. In your own interest, please note that each end user is responsible for deleting the data on the waste equipment to be disposed of.
5. Meaning of the symbol "crossed-out wheelee bin": The symbol of a crossed-out wheelee bin regularly depicted on electrical and electronic equipment indicates that the respective device is to be collected separately from unsorted municipal waste at the end of its service life.